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# **New Parent Portal**



Dear Parents and Carers.

Please take the time to read the information below about the school's new parent app – **School Bytes**. School Bytes provides a portal to help our school communicate with you. This is accessible via a website and an app, available for both Apple and Android devices.

Last year, our school transitioned to School Bytes for online payments and permission notes. We will **no longer be using the Sentral Parent Portal**. School Bytes will allow parents to:

- ✓ make online payments for excursions and other events
- √ download receipts
- √ sign and return permission notes digitally
- √ use any credits on their account to make a payment
- √ view their payment history
- √ respond to attendance alerts
- √ view the school calendar and news (including newsletter)

Please note – School Bytes will not be used to communicate directly with your child's teacher. If you need to get in contact with your child's teacher, please contact the school office. <u>To receive</u> <u>alerts and updates from the school, ensure your email and School Bytes App notifications</u> <u>are turned on.</u>

**Important** – To ensure that the registration process works smoothly, and you can link your account to all your child(ren), be sure to use the same email address that you have provided the school. If you are using a different email address, an SMS verification code will be sent to the mobile number on record for you at the school.

## How do I connect?

## Method 1 - web browser e.g. Safari

Parent Portal - accessed via this

link: <a href="https://portal.schoolbytes.education">https://portal.schoolbytes.education</a>



## Method 2 – Parent App

#### **App Store**

- https://apps.apple.com/us/app/schoolbytes/id6463097826



#### **Google Play**

https://play.google.com/store/apps/details?ideducation.schoolbytes



After selecting your preferred method, you will be prompted to create an account.

# Linking additional students to your account

You can also link your account to all students in schools that use School Bytes. When linking a student, the system automatically matches the data you provided with details stored on the student's school profile. If you are unable to link a child to your account or if you have any questions, please contact the school.

Our office staff are working hard behind the scenes to ensure that the change is seamless for our families. We are confident that the School Bytes Parent Portal will provide you with an easy user-friendly experience. If you have any questions or require further assistance, please contact the school.

